



WILL YOU FILL THE GAP?

Become a *Life Changer*
today and change a life in
your community - forever!



Title:		First Name:	
Surname:			
Address:			
Suburb/City:			
State:		Postcode:	
Phone: Home:		Work:	
Mobile:		Date:	
Email:			

Please fill in the relevant sections AND return to: PO Box 298, Hunter Region MC NSW 2310 or fax to: 02 4914 0501

Please read overleaf for Terms and Conditions.

I would like to receive information about sponsored events.

Where did you get this form?



I want to become a Life Changer (regular donor)

Please deduct the total amount of \$10 \$20 \$50 \$100 or \$

METHOD 1: Direct Debit Fortnightly Monthly

I/We request you, Christians Against Poverty, to arrange for funds to be debited from my/our nominated account at the financial institution according to the specified amount above and the attached Direct Debit Service Agreement.

Financial Institution: Branch:

Account Name:

BSB: Account Number:

Signature/s: Date:

METHOD 2: Credit Cards Monthly Only

I request you, Christians Against Poverty, to arrange for funds to be debited from my nominated credit card according to the amount specified above and the attached Direct Debit Service Agreement.

Cardholder Name:

Visa Mastercard Expiry Date: /

Credit Card Number:

Signature: Date:



I want to make a One-off Donation

I want to make a One-off Donation of: \$

Cheque - Payable to 'Christians Against Poverty'

Credit Card - details below

Cardholder Name:

Visa Mastercard Expiry Date: /

Credit Card Number:

Signature: Date:

All donations over \$2 are fully tax deductible.

PLEASE ENSURE YOU HAVE FILLED IN PERSONAL DETAILS ON THE FRONT



“Our debts caused us to suffer from depression and it destroyed our dreams and goals. The worry and stress caused us a lot of headaches and migraines. Debt collectors sent nasty letters and we felt panic! We decided we had to call Christians Against Poverty (CAP) and ask for help.



CAP protected us from the debt collectors, worked out a budget for us and we set about paying off our debts. We’ve been taught how to budget properly and now there’s less arguing, less migraines and we can buy things with our own money.

Now we are a happy, debt free family with our problems sorted out. We’re thankful to Christians Against Poverty and God for helping us through this time. With our new budget we have savings and look forward to having a family holiday!”

Thanks, Greg & Brenda

PLEASE READ THIS INFORMATION CAREFULLY

Customer Direct Debit Request (DDR) Service Agreement

This document outlines our services commitment to you, in respect of the Direct Debit Request (DDR) arrangements made between Christians Against Poverty (ABN 92104471516) and you. It sets out your rights, our commitment to you and your responsibility to us together with where you should go for assistance.

How To Contact Us

Direct all enquiries to us, rather than to your financial institution. These should be made at least 7 working days prior to the next scheduled drawing date. Please see over for contact details.



Our Commitment To You

Initial terms of the arrangement

In terms of the Direct Debit Request arrangements made between us and signed by you, we undertake to periodically debit your nominated account for the agreed amount.

Drawing arrangements

- If any drawing falls due on a non-business day, it will be debited to your account on the next business day following the scheduled drawing date.
- We will give you at least 14 days notice in writing, by email or by phone when changes to the initial terms of the arrangement are made. This notice will state the new amount, frequency, next drawing date and any other changes to the initial term.
- If you wish to discuss any changes to the initial terms, please contact us.

Your Rights

Changes to the arrangement

If you want to make changes to the drawing arrangements, please contact us. These changes may include: deferring the drawing; altering the schedule; stopping an individual debit; suspending the DDR or cancelling the DDR completely.

Confidentiality

All personal customer information held by us will be kept confidential except that information provided to our financial institution to initiate the drawing on your nominated account.

Disputes

- If you believe that a drawing has been initiated incorrectly, we encourage you to take the matter up directly by contacting us.
- If you do not receive a satisfactory response from us to your dispute, contact your financial institution who will respond to you with an answer to your claim:
 - within 5 business days (for claims lodged within 12 months of the disputed drawing)
 - within 30 business days (for claims lodged more than 12 months after the disputed drawing)
- You will receive a refund of the drawing amount if we can not substantiate the reason for the drawing.

Note: Your financial institution will ask you to contact us to resolve your disputed drawing prior to involving them.

Your Commitment To Us

It is your responsibility to ensure that:

- your nominated account can accept direct debits (your financial institution can confirm this);
- on the drawing date there are sufficient cleared funds in the nominated account; and
- that you advise us if the nominated account is transferred or closed.

If your drawing is returned or dishonoured by your financial institution, we may re-draw on your account after four (4) business days, or contact you to arrange alternate payment. Any transaction fees payable by us in respect of the above may be added to your account.

NATIONAL HEADQUARTERS

postal PO Box 298, HUNTER REGION MC NSW 2310

telephone 02 4914 0500

facsimile 02 4914 0501

email admin@capaust.org



www.capaust.org